

Best Menu Privacy Policy

This following document sets forth the Privacy Policy for Best Menu (Best Menu Pty Ltd) website, www.bestmenus.com.au.

Best Menu is committed to providing you with the best possible customer service experience. Best Menu is bound by the Privacy Act 1988 (Cth), which sets out a number of principles concerning the privacy of individuals.

Collection of your personal information

There are many aspects of the site which can be viewed without providing personal information, however, for access to Best Menu website and application features you are required to submit personally identifiable information. This may include but is not limited to a unique username and password, last name, first name, phone number, email and a home address. It may also require you to provide sensitive information in the recovery of your lost password. This information is collected by you entering the information required when you register with the service, website and/or application.

Sharing and disclosure of your personal information

We may occasionally hire other companies to provide services on our behalf, including but not limited to handling customer support enquiries, processing transactions or customer freight shipping. Those companies will be permitted to obtain only the personal information they need to deliver the service they provide us. Those companies may be located overseas, but it is not practicable to determine the countries in which the overseas recipients may be located. Best Menu takes reasonable steps to ensure that these organisations are bound by confidentiality and privacy obligations under the Australian Privacy Principles in relation to the protection of your personal information.

Otherwise we will not disclose your personal information unless required by law.

Use of your personal information

Your personal information is used by us to provide you with the service offered by the website and/or application as set out in our Terms and Conditions. Due to the nature of the service, such personal information is necessary for us to be able to provide the service to you. It is impracticable for us to deal with individuals who have not identified themselves or have used a pseudonym.

For each visitor to reach the website, we expressly collect the following non-personally identifiable information, including but not limited to browser type, version and language, operating system, pages viewed while browsing the website, page access times and referring website address. This collected information is used solely internally for the purpose of gauging visitor traffic, trends and delivering personalized content to you while you are at this website.

From time to time, we may use customer information for new, unanticipated uses not previously disclosed in our privacy notice. If our information practices change at some time in the future we will use for these new purposes only, data collected from the time of the policy change forward, which will adhere to our updated practices. Is this standard, it seems like we may have to grandfather changes. Can we just say that you will be advised of the change and if you don't like it you can terminate??

Changes to this Privacy Policy

Best Menu reserves the right to make amendments to this Privacy Policy at any time. If you have objections to the Privacy Policy, you should not access or use the website.

Accessing Your Personal Information

You have a right to access your personal information, subject to exceptions allowed by law, including for the purposes of correcting such information. If you would like to do so, please let us know. You may be required to put your request in writing for security reasons. Best Menu reserves the right to charge a reasonable fee for searching for, and providing access to, your information on a per request basis. In the event that you request a correction of your personal information, no fee is charged for such a request or correction.

Google Analytics

We use Google Analytics to collect information about how people use this website. The information we obtain from Google Analytics helps us understand user needs so that we can offer a better user-experience.

Google Analytics uses cookies to collect information about which pages you visit, how long you are on the website, how you got there (for example from a search engine, a link, an advertisement etc.) and what you select. Information collected by the cookies (including your IP address) is transmitted to and stored by Google on servers in the United States.

By using this website, you consent to the processing of data about you by Google in the manner described in [Google's Privacy Policy](#) and for the purposes set out above. You can opt out of Google Analytics if you disable or refuse the cookie, disable JavaScript, or use the [opt-out service](#) provided by Google.

Our obligations

This website is bound by the [Privacy Act 1988 \(Cth\)](#), including the [Australian Privacy Principles](#).

Contacting us and Complaints

Best Menu welcomes your comments regarding this Privacy Policy. If you have any questions about this Privacy Policy and would like further information, please contact us by any of the following means during business hours Monday to Friday.

Call: (02) 8502 8497

Email: contact@bestmenu.com.a

Post: Attn: Privacy Policy
Best Menu Pty Ltd
PO Box 943
Sutherland, NSW 1499
Australia

If you have a complaint about a breach of the Australian Privacy Principles, please contact us and we will provide you with a response as soon as possible. If you are not satisfied with our response, you may make a complaint to the Commissioner pursuant to the Privacy Act 1988 (Cth).